

All mechanical, electrical and optical parts and assemblies when operated under normal conditions and in accordance with the product instructions in the owner's manual are warranted to be free from defects in workmanship and materials for the first full year from date of shipment, or the period of time stated in the contract terms, following delivery of the equipment. The following warranty conditions shall apply to all laser systems, unless amended in writing by DPSS Lasers Inc.

ADJUSTMENT – No electrical, mechanical or optical adjustments to the laser system are permitted, unless expressly authorized by DPSS Lasers Inc. Without authorization from a DPSS Lasers Inc. representative, opening the housing of the laser system voids the warranty.

PARTS & LABOR – DPSS Lasers Inc. will repair or replace defective components at its sole discretion. New or factory-built replacements for defective parts will be supplied for one year from date of shipment of the equipment. Replacement parts are warranted for the remaining portion of the original warranty period. There will be no charge for repair of products under warranty where the repair work is done by DPSS Lasers Inc. However, DPSS Lasers Inc. shall not be responsible for any shipping or transportation charges, which shall be the sole responsibility of the customer.

NOT COVERED – Damage due to abuse, improper installation or application, fire, flood, alteration, negligent use, use in hazardous activities, improper storage, and use disparate to the specific environmental provisions outlined in the owner's manual. Transportation or handling is not covered by this warranty. This warranty shall not apply where the original equipment identifications have been removed, defaced or altered.

BUYER CONDITIONS – This warranty is relevant to the original buyer or according to the terms referenced in the purchase contract. DPSS Lasers Inc. is not responsible for service, support or warranty on products that are obtained from an individual other than a DPSS Lasers Inc. representative or DPSS Lasers Inc.'s authorized distributor. DPSS Lasers Inc. reserves the right to offer a credit note for any defective product instead of a repair or replacement.

DAMAGE IN SHIPMENT – Your laser product should be inspected and tested as soon as it is received. The product is packaged for safe delivery. If the product is damaged in any way, you should immediately file a claim with the carrier or, if insured separately, with the insurance company. DPSS Lasers Inc. will not be responsible for damage sustained in shipment.

CLAIMS ASSISTANCE – Claims must be made within thirty days after discovery of the problem. Call DPSS Lasers Inc. Customer Service or your local distributor for assistance. Give your representative the full details of the problem. No claims will be accepted from a third party. If the product needs to be returned, it will be done under the RMA (Return Material Authorization) procedures. If requested, estimates of the charges for non-warranty or other service work will be supplied before work begins. Products being returned for repair must be shipped in their original shipping cartons to avoid damage. DPSS Lasers Inc. must be notified in a timely manner of the claim, especially when the warranty is close to the expiration date. DPSS Lasers Inc. is not responsible for claims made after the warranty has expired.

DISCLAIMER- THIS WARRANTY SHALL BE IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED AND SHALL BE IN LIEU OF ALL WARRANTIES OF FITNESS AND MERCHANTABILITY. DPSS LASERS INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE OR KIND WITH RESPECT TO ANY PRODUCTS OR SERVICES SOLD OR RENDERED HEREUNDER AND UNDER NO CIRCUMSTANCES WILL DPSS LASERS INC'S LIABILITY EXCEED THE COST OF REPAIR OR REPLACEMENT OF THE DEFECTIVE ITEM OF EQUIPMENT. DPSS LASERS INC. NEITHER ASSUMES NOR HAS AUTHORIZED ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY.